

Firefly Resort
Booking and Cancellation Updates

Updated March 20,2020

Firefly Resort adjusted our rental policies allowing any confirmed guests increased flexibility to reschedule the dates of their upcoming stay on the property they reserved through the end of 2020.

Concerned travelers will have the option to choose an alternative open date for the same cottage they have already booked. Revised booking should reflect the same duration as well. Should you be unable to reserve an alternate date in 2020, you will be able to apply your total booking cost to a reservation in 2021 for the same cottage booked.

We are paying close attention to the official updates shared by the Centers for Disease Control (CDC) and the World Health Organizations (WHO) and remain committed to the satisfaction and comfort of our valued guests.

Should you have any questions or concerns regarding your upcoming stay, or are looking to adjust a reservation at a Firefly Resort please contact us at 269.469.0245